



VAIKOI TERMS & CONDITIONS

CANCELLATION AND NON-ARRIVAL POLICY

- The cancellation and non-arrival policy applies to all bookings made at Vaikoi.
- Cancellations received 30-45 days prior to arrival will incur 10% administration fee.
- Cancellation received between 30 and 14 days of travel will be charged one nights accommodation.
- Cancellations received between 14 and 7 days of travel will be charged two nights' accommodation.
- Cancellations made inside 7 days will incur the full amount of the reservation made, less a refund for any nights resold.
- We strongly recommend that Travel Insurance is purchased when you book to cover your accommodation and airline commitments should any unforeseen circumstances occur. Because we are a small self-catering quality accommodation on a remote island it is extremely difficult to fill a cancellation, which is why we must adhere to our Cancellation Policy.

RESERVATIONS

- To confirm your reservation we require your credit card details – however, please note that no transaction(s) will take place until you arrive at Vaikoi.
- We accept Visa and Master Card, however payment by credit card will incur a credit card service administration of 4%.
- If you do not wish to email your credit card details you can contact us by phone (682) 26 262, or leave us your contact phone number and we will contact you.
- To assist with our reservation system, we require your flight details (aircraft, flight no, arrival and departure dates and times), and whether you require airport transfer(s) currently @ \$25/person one way.

CHECK-IN / CHECK-OUT

Normal check-in time 2:00 pm

Normal check-out time 10:00 am

– An early check-in time may be available at 6:00 am at 50% of the room rate.

– A late check-out time may be available until 6:00 pm at 50% of the room rate.

Note: Both early check-in and late check-out are based on availability and can only be confirmed directly with Vaikoi. If you require your accommodation prior to 6:00 am or after 6:00 pm we highly recommend that you pre-book the additional night to ensure it is available to you.

AIRPORT TRANSFERS

We can arrange for your airport transfers between the Rarotonga International Airport and Vaikoi. The transfers are operated by Raro Tours (who meet every incoming international flight).

The cost of transfers include a flower ei, distilled water and transfer to Vaikoi. Transfers currently cost \$25 per adult and \$15 per child (under 13 years), one way. The charges will be debited directly to your account at Vaikoi. Children under 3 years are free of charge.

MAXIMUM ROOM OCCUPANCY

- One Bedroom Bungalow
- Maximum 2 guests + child (up to 1 year)
- Three Bedroom Bungalow
- Maximum 6 guests

PORTA COT

- A portacot for infants two years and under is available on request @ \$50/week.

RATES

Rates displayed are valid until 2020.

One Bedroom Bungalow –
\$ 175 / per night for two persons

Three Bedroom Bungalow –
\$ 200 / per night based on four persons